

MoU (Memorandum of Understanding)

I, _____ (Name of Subscriber) son/daughter of _____ (Father's Name) presently residing at _____ and permanent resident of _____, having business address _____ do hereby declare the following:

That I am in the car washing business for the last ____ years ____ months and I have sufficient knowledge of the car washing, cleaning & detailing business.

That I have sufficient ____ No.(s) of trained staffs for my said business.

That, I would like to grow my car washing business to achieve the goal with the help of Ola Car Wash.

That I undertake to abide by all the terms & conditions of the franchisee / service partnership agreement and further undertake that:

The location I have chosen for the car wash & cleaning business is comes under the following latitude _____, longitude _____; I am well versed with this location and I confirm having enough customers for my said business at this location.

I am confirming that I will extend my services to all needy customers who belong to my location i.e. 10 km circle from said latitude & Longitude; However, I can extend my services beyond my location.

I will operate my car wash business as a service partner of Ola Car Wash according to all the guidelines, terms and conditions of the Company, and I will always be in contact of the Company for new plans, schemes, techniques, guidelines, terms and conditions.

I will customize all prices, rates and packages for my business / services as per my convenience, my final prices or rates will not be higher than the standard prices of Company.

I will neither distribute any profit to the Company from my business nor will the Company have any rights.

I will arrange all the machines and equipment, cleaning materials as per the norms of Government.

I will always maintain the quality of services as set by the Company to uphold the goodwill of the brand name(s).

I will appoint only trained staffs for my said business; I will do car washing and other services as per the standard set by the Company.

I will maintain cordial relation with all my clients/customers at my end and extend the best possible services.

I will also adopt all safety measures for clients, staff and public as per government norms while providing the service. I will be solely and fully responsible for any loss or damage occurred (directly or indirectly) to me or my employees or my customers or any other third party.

I will always try my best to serve customers according to their intended schedule, but it will be my decision to serve customers at a place and time based on current circumstances to provide car wash services to customers.

If at any time, I disagree with any part of the Company's guidelines, terms and conditions, I will contact the Company immediately and close all business relationships by giving the one month notice to the Company and, I will not be eligible for any refund from the Company against said business.

It will entirely be my decision to renew the franchise services for the next term; if I do not renew for the next term in the stipulated time, the Company will have full right to discontinue my subscription. The Service Partnership agreement is required to renew at least 15 days before the last day of the existing term.

After the expiry of term, I will not use the brand name, goods or facilities extended to me by the Company; after the completion of my Service Partnership term, I will not be entitled to take any advantage of the brand.

The Company have the full rights to terminate the Service Partnership agreement at any time without any prior notice, in case of any irregularity, complaints of rude behavior with the client, providing substandard or poor quality of services, misusing the brand names of the Company or disobedience of the Company's terms and conditions, while I am not eligible for any refund of the balance period or any other remaining payment.

For or on behalf of _____

Sign _____

Name _____

Aadhaar No. _____

Date: _____

Signed in presence of the following witnesses

Witness:

1) Sign _____

Name _____

Aadhaar No. _____

Address _____

Date: _____

2) Sign _____

Aadhaar No. _____

Address _____

Date: _____

Name _____